

Cooling for Hospital Scanner

Project

A customer's 70kW-process chiller broke down due to evaporator failure and the repair was estimated to take 4 weeks.

The customer called Cool Energy because cooling of the scanners strong internal magnets was affected by the breakdown and as a result patient appointments had to be re-scheduled. Patient care was of paramount importance to our customer who needed supplying urgently.



Equipment Supplied

A 70kW chiller – complete with hi-pressure pump 14m x 2" flexible water hose and 2" connections were supplied on 30ft HIAB transport.



Cool Energy Solution

The Cool Energy rental engineer liaised with the customer and visited site to ensure that the correct connections, sufficient space and power was available.

The customer agreed to isolate their damaged chiller and utilise its power and water connections for the rental chiller in order to manage the problem quickly and safely.

Cool Energy delivered a 70kW chiller to site within 4 hours of receiving order confirmation, along with 2 engineers, installed the chiller by connecting 2" flexible hoses and a rental circulation pump powered by the rental chiller.

Within 4 hours the customer was up and running and all-important patient care could continue.

Terry Smith our customers Project Manager said, "Cool Energy's response level was excellent" and was very pleased with the service provided.



Call us free on 0800 169 3861 for an emergency visit or to order equipment fast.